

# 2018 Bohemian Nights at NewWestFest Accessibility Guide

Bohemian Nights at NewWestFest is an accessible event and we are continually improving our efforts to ensure you have access to festival amenities. We welcome and encourage feedback and suggestions from festival attendees via [info@bohemiannights.org](mailto:info@bohemiannights.org). The following explains the accessibility services provided this year:

## Festival Hours

Friday August 10: 5:00 PM - 10:00 PM

Saturday August 11: 10:00 AM - 10:00 PM

Sunday August 12: 10:00 AM - 7:00 PM

## Music Venue Seating and Accessibility

Bohemian Nights at NewWestFest is a free event and seating is not provided at music venues except Oak Street Stage. ADA viewing sections are provided at Linden Street and Library Park stages. A viewing platform is provided at Mountain Avenue Stage and the Old Town Square Stage is a small accessible venue that does not have a designated ADA viewing area. See the Festival Map for details.

## Pre-festival Questions

Email your questions to [info@bohemiannights.org](mailto:info@bohemiannights.org). We will do our best to help you have a great experience.

## Questions During the Festival

Stop by the Festival Information Booths located at Oak St. and Mathews St. and/or Walnut Street. See the Festival Map for details.

## Accessible Drop-Off Locations

- Walnut Street: Close to the Linden and Old Town Square Stages
- Remington Street: Closest drop off point for the Mountain Avenue Stage
- Peterson Street: Next to Library Park and close to Kids' Music Adventure

## Accessible Parking

Please see the downtown Fort Collins parking map:

<https://www.fcgov.com/parking/structures.php>

## Accessible Public Transportation

All TRANSFORT fixed-route buses including MAX have lifts or ramps and are fully wheelchair accessible. Additional details and schedules are found at:

<http://www.ridetransfort.com/>

## **Accessible Viewing Areas**

Venue viewing areas are available on a first-come, first-served basis, with priority given to those who use wheelchairs.

## **Companion Request**

We request that each person with a disability bring 1-2 companions into the reserved viewing areas, so we can provide space for as many attendees with mobility disabilities as possible. Families, consisting of no more than two adults and any children less than 18 years of age, when one member of the family has a disability, may stay together in the reserved areas.

## **Effective Communications Request**

To request an ASL interpreter for certain bands, please email us at [info@bohemiannights.org](mailto:info@bohemiannights.org) with the date, time, stage, and performer that you would like to see interpreted. Please make your requests no later than Friday, August 3<sup>rd</sup> to allow for sufficient processing time.

## **Service Animals (Applies to Mountain Avenue Venue Only)**

Persons with disabilities and their service dogs that are individually trained to do work or perform tasks for those persons with disabilities will be allowed. Other types of animals and pets are not allowed and will be turned away from the Mountain Avenue Venue.

**Service Animal Handlers Take Note:** A service animal must be trained and under control of its handler at all times. If not, festival staff will have the handler remove the animal from the site. The handler may return without the animal.

## **Caring for Your Service Animal**

It's hot. Be prepared to carry and provide plenty of water for your service animal and please be aware of the hot pavement that can damage your service animal's paws/feet. Temperatures on these surfaces can exceed 145 degrees F.

## **The Following Are Not Service Animals:**

By law, if an animal's purpose or task is to provide protection, emotional support, well-being, comfort, or companionship, it is not considered a service animal and will not be admitted.

## **Additional Services**

### **ATM's and Concessions**

ATMs and concessions are accessible and located throughout the venue. If assistance is required, please find a festival staff member.

### **First Aid**

We have several First Aid locations throughout the festival, noted on the festival map. Professional medical staff can help you with your medical needs at these locations.

### **Free Water Stations**

Water stations are located throughout the festival. Bring your water bottle and fill up. Please consult the festival map for specific locations.

## **Other Tips**

### **Keeping Your Cool:**

Yes, it can be HOT in Fort Collins in August. Be sure to drink a lot of water and seek shade when you need it. Things you can bring that will help you keep your cool: "cooling bandana" or "cooling vest", personal water spritzer, and hat with a wide brim. If you are feeling woozy, confused, or poorly at all, get to shade and hydrate (drink water) immediately. Go to a Medical Tent or ask festival personnel to call for medical assistance if you need medical attention

## **Compliments or Complaints**

We appreciate your feedback either positive or negative at [info@bohemiannights.org](mailto:info@bohemiannights.org).